

Frequently Asked Questions

QUESTION 01

How long does the VR experience last?

Plan for about an hour. It's best if you arrive 10 minutes before your selected timeslot. There is an introduction and boarding process that takes about 15 minutes, and the immersive experience is about 20 minutes. After the experience, we encourage you to talk with our MAF representatives.

QUESTION 02

Can I wear my glasses?

Yes! The headset will fit over your glasses. Monofocal glasses are best. If you have bifocals or progressives you may experience some blurriness. Also consider if you have different prescriptions in each eye (one nearsighted and one farsighted) which can effect the clarity as well.

QUESTION 03

Will I get motion sick?

Not likely. You control how much motion you experience. Looking around slowly and/or keeping your head still will allow you to enjoy the experience and not get dizzy. You always have the option to remove your headset and someone will assist you.

QUESTION 04

What ages is this VR experience suitable for?

Children eight and above can use a virtual reality headset. For those under the age of eight, we have an option to watch the video on a regular TV/monitor with a set of headphones. *Please consider your child's attention span. The experience is about 45 minutes, with 25 minutes seated in one place.*

QUESTION 05

Do I need any experience to use the VR headsets?

No, we provide all the necessary equipment and training for you to use and enjoy this immersive experience.

QUESTION 06

Is any physical movement required?

You will be seated for the experience. Turning in your chair, if possible, and looking up and down are highly encouraged, but the experience can still be enjoyed with limited physical mobility.

QUESTION 07

Do I need to bring anything?

No, we will provide all the necessary equipment. Just bring yourself and your curiosity!