

Tour Guide

Position Title: Tour Guide Volunteer

Reports to: Tour Coordinator

Time Commitment: 1 to 3 walking tours a week, 1 to 2 hours each

Duration: Ongoing, Minimum one year commitment

Position Summary:

Do you love the ministry of MAF? Do you have a penchant for history, airplanes or the sharing the unique stories of how God works in our lives to accomplish the Great Commission? As a Tour Guide Volunteer, you will play a vital role in welcoming and engaging visitors by leading informative, entertaining, and educational tours. You'll help bring our space and mission to life through storytelling, interaction, and knowledge-sharing. We specifically minister to local students on field trips, visiting donors who look to see what they support, and other groups who have a curiosity for who we are and what we do.

Key Responsibilities:

- Lead scheduled tours for individuals or groups of various ages and backgrounds
 - Share accurate and engaging information about the MAF's background, history, and facts in order to communicate about MAF's ministry and Kingdom impact
 - Answer visitor questions and provide excellent customer service
 - Ensure safety and accessibility standards are met during tours
 - Represent the organization in a positive and enthusiastic manner
 - Participate in training sessions and occasional team meetings
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Qualifications:

No prior experience required – training is provided

- Friendly, outgoing, and comfortable speaking in front of groups
 - Strong communication and interpersonal skills
 - Reliable and punctual
 - Willing to learn and retain information about the organization/site
 - Passion for education, history, nature, art, or relevant topic area
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Benefits:

- Opportunity to make a difference and connect with the community
- Develop public speaking and leadership skills
- Behind-the-scenes access to Mission Aviation Fellowship
- Fun, supportive team